



P R O M I S E

Treatment Authorization Request		Genetic Testing for Developmental Delay/Intellectual Disability, Autism Spectrum Disorder, and Congenital Anomalies	
Standard Fax Number: (323) 889-6506		Urgent Fax Number: (323) 889-5403	
Use AuthAccel - Blue Shield's online authorization system - to complete, submit, attach documentation, track status, and receive determinations for both medical and pharmacy authorizations. Visit Provider Connection (www.blueshieldca.com/provider) and click the Authorizations tab to get started.			
Notice: Blue Shield of CA has a 5 Business Day turn-around time on all Standard Prior Authorization Requests. Failure to complete this form in its entirety may result in delayed processing or an adverse determination for insufficient information.			
<input type="checkbox"/> New Standard Request <input type="checkbox"/> New Urgent Request <input type="checkbox"/> Retro Request <input type="checkbox"/> Standing Referral			
Important For Urgent Requests: Scheduling issues do not meet the definition of an urgent request. The definition of an urgent request is an imminent and serious threat to the health of the enrollee; including but not limited to, severe pain, potential loss of life, limb or major bodily function and a delay in decision-making might seriously jeopardize the life or health of the enrollee. <i>If there is no MD signature present, the request will be processed as a Standard request.</i>			
MD Signature REQUIRED For Urgent Requests Only:			
<input type="checkbox"/> Modification Or <input type="checkbox"/> Extension Requests Complete the Section Below:			
Date Last Authorized:		Previous Authorization Number:	
MD/NP/PA justification for modification or extension:			
Patient Information:			
First Name:		Last Name:	
Date of Birth:		Blue Shield of California Promise ID Number:	
Street Address:			
City:		State:	Zip Code:
Referring/Prescribing Provider:			
Name:		BillingTax ID:	NPI:
Street Address + Suite#:			
City:		State:	Zip Code:
Phone:		Fax:	
Type of Provider: <input type="checkbox"/> PCP <input type="checkbox"/> Specialist		Specialist Type (if applicable):	
Contact Name and Phone Number:			
Servicing/Billing: Provider/Vendor/Lab <i>If same as Referring/Prescribing Provider, Check Here</i> <input type="checkbox"/>			

Blue Shield of California Promise Health Plan is an independent licensee of the Blue Shield Association

Name:		BillingTax ID:	NPI:		
Street Address + Suite#:					
City:		State:	Zip Code:		
Phone:		Fax:			
Specialist Type:					
Contact Name and Phone Number:					
If Servicing Provider is billing as part of a Group Contract, enter the Group information below:					
Group Name:		BillingTax ID:	NPI:		
Street Address + Suite#:					
City:		State:	Zip Code:		
Billing Facility (If Applicable):					
Facility Name		BillingTax ID:	NPI:		
Street Address + Suite#:					
City:		State:	Zip Code:		
Phone:		Fax:			
Contact Name and Phone Number:					
Anticipated Date of Service:		If Lab, Draw Date:			
Place of Service: (Check one box only):					
<input type="checkbox"/>	Office	<input type="checkbox"/>	Group Home	<input type="checkbox"/>	On-campus Outpatient Hospital
<input type="checkbox"/>	Acute Rehab	<input type="checkbox"/>	Home	<input type="checkbox"/>	Skilled Nursing Facility
<input type="checkbox"/>	Ambulance – Air or Water	<input type="checkbox"/>	Hospice	<input type="checkbox"/>	Telehealth
<input type="checkbox"/>	Ambulance – Land	<input type="checkbox"/>	Independent clinic	<input type="checkbox"/>	Urgent Care Facility
<input type="checkbox"/>	Ambulatory Surgical Center	<input type="checkbox"/>	Independent laboratory	Other - Please specify:	
<input type="checkbox"/>	Assisted Living Facility	<input type="checkbox"/>	Inpatient hospital		
<input type="checkbox"/>	Birthing Center	<input type="checkbox"/>	Intermediate Care Facility		
<input type="checkbox"/>	Custodial Care Facility	<input type="checkbox"/>	Nursing Facility		
<input type="checkbox"/>	End stage Renal Disease Tx	<input type="checkbox"/>	Off-campus Outpatient Hospital		
Please enter below all codes requested; unlisted codes must have a description.					
Include the quantity for each code requested and if applicable, left, right or bilateral designations.					
ICD-10 Codes(s):					
CPT/HCPC Code(s):					

For questions: Call Blue Shield Promise Provider Services at (800) 468-9935

This facsimile transmission may contain protected and privileged, highly confidential medical, Personal and Health Information (PHI) and/or legal information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient of this material, you may not use, publish, discuss, disseminate, or otherwise distribute it. If you are not the intended recipient, or if you have received this transmission in error, please notify the sender immediately and **confidentially** destroy the information that faxed in error. Thank you for your help in maintaining appropriate confidentiality.

Please include the documentation listed below when you return this form to Blue Shield of California Promise Health Plan:

- History and physical and/or consultation notes, including:
 - Clinical findings (i.e., pertinent symptoms and duration)
 - Birth records (if applicable)
 - Diagnosis
 - Treatment plan (if applicable)
- Genetic counseling notes (if applicable)
- Specific test(s) requested
- Radiology report(s) and interpretation (i.e., MRI, CT, PET)
- Other pertinent multidisciplinary notes/reports: (i.e., psychological or psychiatric evaluation, physical therapy, multidisciplinary pain management), when applicable
- Laboratory report(s)