

## HEDIS Provider Guide: Well Child Visits in the First 30 Months of Life (W30)

Measure Description
<ul style="list-style-type: none"> <li><b>Part I – First 15 Months (W30-1):</b> Children who turned 15 months old during the measurement year and who had six or more well child visits with a primary care physician (PCP) prior to turning 15 months</li> <li><b>Part II – 15 Months to 30 Months (W30-2):</b> Children who turned 30 months old during the measurement year and who had two (2) or more well child visits with a PCP between 15<sup>th</sup> and 30<sup>th</sup> months of age</li> <li><b>A well child visit includes the following information and actions:</b> <ul style="list-style-type: none"> <li>✓ A health history</li> <li>✓ A physical developmental history</li> <li>✓ A mental developmental history</li> <li>✓ A physical exam</li> <li>✓ Health education/anticipatory guidance</li> </ul> </li> </ul> <p><b>Notes</b></p> <ul style="list-style-type: none"> <li>No telehealth visits are accepted; visits must be completed in person.</li> <li>Well child visits must be at least 14 days apart in order to count.</li> <li>The visit must be completed with a primary care physician (PCP) but the provider does not have to be assigned to the child.</li> </ul> <p><b>Exclusions</b></p> <p>Members in hospice</p>

Codes to Identify Well Child Visits	
Description	Codes
Well Child Visits	<b>CPT:</b> 99381-99385, 99391-99395, 99461 <b>HCPCS:</b> G0438, G0439, S0302, S0610, S0612, S0613
Encounter for Well Care	<b>ICD10CM:</b> Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5, Z02.84, Z76.1, Z76.2

### How to Improve HEDIS® Scores

- Avoid missed opportunities by taking advantage of every office visit, including sick visits, to provide a well child visit, immunizations, developmental screening, lead testing, and topical fluoride for children.
- Make daycare physicals into well child visits by performing and documenting the required elements and submitting appropriate codes.
- Ensure that the medical records include the date a health and developmental history and physical exam were performed, and which health education/anticipatory guidance was given.
- Use standardized templates in charts and in electronic medical records (EMRs) that allow checkboxes for standard counseling activities.
- Follow the Bright Futures®/American Academy of Pediatrics periodicity schedule.
- Schedule the next well child visit appointment at the end of the visit.
- Consider after hours/weekend hours to accommodate busy schedules.

- Use various communication methods to encourage members to complete well child visits (e.g., text, phone, mail, email, portal). Send reminders of the scheduled appointment 24-48 hours prior to the appointment date. Continue to follow-up and reschedule any missed well child appointments quickly to ensure at least six (6) visits by 15 months of age and at least two (2) visits between 15 and 30 months of age.
- Please refer members with identified developmental and/or medical concerns to the Blue Shield Promise Population Health Management Team, to ensure members are enrolled in appropriate programs for support. Find the referral form at [www.blueshieldca.com/en/bsp/providers/programs/population-health-management](http://www.blueshieldca.com/en/bsp/providers/programs/population-health-management)
- Request from your Blue Shield Promise Quality Program Manager a list of members who need to complete the well child visit series.

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