

HEDIS Provider Guide: Child and Adolescent Well Child Visits 3 to 21 Years (WCV)

Measurement Description
<p>Members 3 to 21 years of age who had at least one comprehensive well-care visit with a primary care physician (PCP) or an obstetrician/gynecologist (OB/GYN) practitioner during the measurement year</p> <p>A well child visit includes the following information and actions:</p> <ul style="list-style-type: none"> ✓ A health history ✓ A physical developmental history ✓ A mental developmental history ✓ A physical exam ✓ Health education/anticipatory guidance <p>Notes</p> <ul style="list-style-type: none"> • No telehealth visits are accepted; the visit must be completed in person. • The visit must be completed with a PCP or an OB/GYN provider, but the provider does not have to be assigned to the child/adolescent. <p>Exclusions</p> <p>Members in hospice</p>

Codes to Identify Well Child Visits	
Description	Codes
Well Child Visits	<p>CPT: 99381-99385, 99391-99395, 99461</p> <p>HCPCS: G0438, G0439, S0302, S0610, S0612, S0613</p>
Encounter for Well Care	<p>ICD-10: Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5, Z02.84, Z76.1, Z76.2</p>

How to Improve HEDIS® Scores

- Avoid missed opportunities by taking advantage of every office visit, including sick visits, to provide a well child visit, immunizations, and body mass index (BMI) percentile calculations.
- Make sports/daycare physicals into well-child visits by performing and documenting the required elements and submitting appropriate codes.
- Ensure that medical records include the date a health and developmental history and physical exam were performed, and which health education/anticipatory guidance was given.

- Use standardized templates in charts and in electronic medical records (EMRs) that allow checkboxes for standard counseling activities.
- Follow the Bright Futures®/American Academy of Pediatrics periodicity schedule.
- Schedule the next well child visit appointment at the end of the visit.
- Consider after hours/weekend hours to accommodate busy schedules.
- Use various communication methods to encourage members to complete well child visits (e.g., text, phone, mail, email, portal). Send reminders of the scheduled appointment 24-48 hours prior to the appointment date. Continue to follow-up and reschedule any missed well child appointments.
- Please refer members with identified developmental and/or medical concerns to the Blue Shield Promise Population Health Management Team to ensure members are enrolled in appropriate programs for support. You can find the Population Health Management referral form under the “Population health management programs” section at blueshieldca.com/en/bsp/providers. From the home page, select *Providers* then click on *Our programs* and select *Population Health Management*.
- Request from your Blue Shield Promise Quality Program manager a focused list of members who need to complete well child visits.

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